



NEWS RELEASE

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Health Watchdog seeks views about the District Nursing Service in North Wales

The North Wales Health Watchdog – the ‘NWCHC’, is encouraging people to give their views about experiences of the District Nursing service across North Wales.

Geoff Ryall-Harvey, Chief Officer for the North Wales Community Health Council (NWCHC) says, ‘One of our roles is to keep an eye on the health services in North Wales and this includes the District Nursing Service. We want to know what people’s experiences are, whether these are good or bad – and we will be asking people who have used the service recently to tell us about all aspects of the District Nursing Service.’

The NWCHC will be working with the Health Board in conducting a survey throughout April 2016.

Mr Ryall-Harvey went on to say, ‘Questionnaires have been designed to make sure that people (whether they are a patient, relative or carer) can tell us about all aspects of the District Nursing Service. District Nursing staff will be handing out the questionnaires when visiting patients and their families, however all questionnaires can be completed in confidence and then returned to the NWCHC who will analyse the results independently. We will then work with the Health Board to make sure that what people are telling us is taken into account.’

For further information about the survey or to let the NWCHC know your views, please contact the CHC on tel 01248 679 284 or e-mail admin@waleschc.org.uk or visit our website.

www.bcchc.org.uk

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